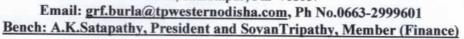
Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin-768017





Ref: GRF/Burla/Div/DED/ (Final Order)/ 913 (4)

Date: 99/05/2025

Present:

Sri A.K. Satapathy, President Sri Sovan Tripathy, Member(Finance)

1	Case No.	BRL/218/2025							
		Name	& Address		Cons	umer No	Contact No.		
2	Complainant/s	Guru Charan Dhal At-Chapabahal, Po-Kelda, Dist-Deogarh-768110 4140-0103-1				103-1038	8249092295		
3	Respondent/s	EE (Elect),DED,TPWODL,Deogarh Division D.E.D, TPWODL, Deogarh					,		
4	Date of Application	17.05.2025							
	In the matter of-	1. Agreement/Termination X 2. Billing				Disputes			
		3. Classification/Roof Consumers	eclassification	X	The State of the S	4. Contract Deman			
		5. Disconnection Reconnection	of Supply	X		. Installation of Equipment & 2 apparatus of Consumer			
5								X	
		9. New Connection X 10.Quality 11. Security Deposit / Interest X 12.Shifting & equip				of Service	& GSOP Connection	X	
		13. Transfer of Consumer X 14.Vo				oltage Fluctuations X			
		15. Others (Specify) -X							
6	Section(s) of Electricity Ac	t, 2003 involved							
7	OERC Regulation(s) with Clauses								
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004							
		3. OERC Conduct of Business) Regulations,2004							
		4. Odisha Grid Code (OGC) Regulation,2006							
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004							
		6. Others							
8	Date(s) of Hearing	17.05.2025							
9	Date of Order	29/05/2025							
10	Order in favour of	Complainant Respondent Others V							
11	Details of Comper awarded, if any.	pensation							

of Camp: ESO Office, Barkote, TPWODL, Deogarh

or the Complainant- Guru Charan Dhal
Represented by Subbhadra Dhal
For the Respondent - EE(Elect.), DED, TPWODL, Deogarh



GRF Case No- BRL/218/2025

(1) Guru Charan Dhal At-Chapabahal, Po-Kelda, Dist-Deogarh-768110 Consumer No.- 4140-0103-1038 COMPLAINANT

VRS

(1) EE (Elect.), DED, TPWODL, Deogarh

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

Member (Finance)

Member Grievance Redressal Forum TPWODL, Burla - 768017 (A.K.Satpathy)

President President Grievance Redressal Forum TPWODL, Burla - 768017

Copy to: - (1) Guru Charan Dhal, At-Chapabahal, Po-Kelda, Dist-Deogarh-768110.

(2) Sub-Divisional Officer (Elect.) Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website →tpwesternodisha.com→ Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/218/2025)

300 pleted

(1)

GRIEVANCE REDRESSAL FORUM,

Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

E-mail: grf.burla@tpwesternodisha.com

		GRIEVANCE REDRESSAL FO	RUM
Complaint No	15	Received No Dt TPWODL, Burla	Consumer No. 4140.0103-1038

The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name. Guru Charan Ital SC. No - 4140,0103-1038

AT- Charabahal, Po-Kelda Mob- 8249092295

Pin-768110

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S. D.O, TAWODL, Deogash

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

कार ठाळ्ट्यातार धुर्साट्टे । एट्डी प्रतिष्य हुन् कामिनेकार्रे ठार ठाट्यार थुराध्य एट्डास्ट्रें । २०६२ अधियोर २०२४ एक्टियोर्स्ट वार्यार एपराह्ये सेडिर विष्ट्रेरीया।

- (4) Relief sought.
- (5) Any interim relief sought, pending final decision.
- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.
- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
- (8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Barkote Date: - 17.05-25

* Please add additional sheets if necessary

Signature of the Applican

F/o- Gusuchasan dhal